FAQ

1. **Q. Are public accounts supported?**

   A. Public accounts in DARPAN Dashboard that are not part of organization will not be able to login in dashboards. However, Department Admin may configure default Dashboard of the department for public view.

2. **Q. Can I view dashboards on my tablet?**

   A. Yes.

3. **Q. Can I view dashboards on my phone?**

   A. Yes.

4. **Q. Can I embed my dashboard in DARPAN?**

   A. No. However you can provide a web url which will open in new window.

5. **Q. How can I provide feedback?**

   A. Go to URL https://dashboard.nic.in, and at footer there is option of feedback.

6. **Q. Can users create two accounts with the same e-mail address?**

   A. No. DARPAN does not allow users to create two accounts with the same E-mail address.

7. **Q. What is the DARPAN dashboard?**

   A. DARPAN is nationwide replicated as a platform for Dashboard Services and developed as a product as per e-GOV standards**.** It is a comprehensive, generic and configurable multilingual Dashboard product for Ministers, and Department Officers of Central Government.

8. **Q. How do I set the language in the DARPAN dashboard?**

   A. Language can be set at time of Department Administrator registration into the Dashboard Services.

9. **Q. Can I customize my dashboard?**

   A. Yes. Department Admin may customize and configure the view of the Dashboard as per their requirement.

10. **Q. Where does the dashboard data come from?**

    A. Regular data updation at predefined frequency through Web services / APIs in Dashboard Services. The data on Dashboard is published and managed by respective Departments.t on this website is published and managed by Respective Departments.

11. **Q. Can I drill into data on the dashboard to see details?**

    A. Yes.

12.Q. What does the DARPAN dashboard display?

   A. DARPAN facilitates presentation of real time data on Key Performance Indicators (KPIs) of selected schemes/projects to the senior functionaries of the Central Government as well as Department Administration which can be used for planning, evaluation and monitoring. It Provides the Central administration an online single window tool to deliver real-time, dynamic project monitoring system using Time-Line Series and Analytics.

13.Q. Is there a preferred browser to view the DARPAN dashboard?

   A. You can view the DARPAN dashboard in most common browsers.

   Best viewed in Chrome 55.0+, Mozilla 50+, IE 11+, Safari 5+ with resolution 1360x768 Pixels.

14.Q. The data is incorrect in the dashboard. How can I get help?

   A. Contact Department Admin of the respective Department.

15.Q. Why was the DARPAN Dashboard launched?

   A. Government at various levels implements lot of welfare programmes and schemes at Central and below levels for the benefit of the citizens. It is important that such programmes are monitored effectively at various levels so as to measure outcome and impact of the projects and take appropriate decisions and actions DARPAN Dashboard has launched.

16.Q. Who is the intended audience for the DARPAN Dashboard?

   A. DARPAN Dashboard is a consolidated dashboard product for Ministers, and Department Users across Central & States as well as for citizen of Country (view only).

17.Q. What information does the DARPAN Dashboard display?

   A. It facilitates presentation of real time data on Key Performance Indicators (KPIs) of selected schemes/projects (in form of comparison graph, numeric values, percentage) to the senior functionaries of the central government which can be used for planning, evaluation and monitoring.

18.Q. How often should data be updated?

   A. Data of DARPAN Dashboard is updated based on data availability frequency of specific project/scheme, i.e. Daily, Weekly, Forth Nightly, and Daily etc.

19.Q. What is a project/services?

   A. Project/ services are the welfare programmes and schemes which are launched by the government for the benefit of the citizens.